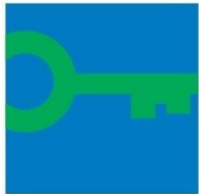


Certifications



Green Globe: Green Globe certification is assigned only in the area of tourism and travel, and consists of 41 criteria and 337 indicators. The main areas are: sustainable management, social, economic, cultural heritage and environment. In 2010 Inspira fulfilled 75% of the criteria, 85% in 2012 and 87% in 2014. In 2015, Inspira has managed to renew this certification.



The Green Key

Green Key: It was created in Denmark in 1994 and it was implemented in Portugal in 2007. It is present in 16 countries. "The Green Key" is an International Award for Environmental Education that promotes sustainable tourism through the recognition of good practice. Inspira was awarded in 2011 and 2012.



Travelife Sustainability System: Certification attributed to tourism establishments for good practice on sustainability. It offers the opportunity to achieve improvements through its scheme awards (bronze, silver and gold). Inspira Santa Marta Hotel was awarded the silver level in 2010 and the gold one in 2013 and 2014.



ISO (International Organization for Standardization): It is an international organization created in 1946 by members of 25 countries whose purpose would be to facilitate the international coordination and unification of industrial standards. ISO 14001 (environment) and 9001 (quality) can be applied to any organization regardless of size, product / service or activity sector. It implements requirements for management systems. Inspira is certified company since 2010.



Certificado Carbonfree - With an attitude of climate responsibility, Inspira decided to neutralize the emissions related to its activities. The amount of greenhouse gas emissions was calculated by Ecoprogresso based on the results of the following activities: fuel boilers and emergency generators diesel oil burnings; travelling in Inspira fleet; air conditioning systems gas release; wastewater and solid waste treatment; staff commuting and air travel in service. This assessment has followed the guidelines of the Greenhouse Gas Protocol of the WRI/WBCSD. Inspira channels 0.20€ of each room night profit to CO2 offset programs.



Gold Certificate on standards of Hygiene and Food Safety: Certificate awarded to companies which obtain for 3 consecutive times the value equal to or greater than 80% in HACCP audits. Inspira has the certificate since 2010.



+Valor Certificate – Certificate awarded by the city of Lisbon in partnership with Valorsul, to establishments that meet the quality requirements with regard to separation and disposal of organic waste materials for recycling.



Gluten Free Certificate – The gluten-free seal resulted from a partnership between APC (Portuguese Association of Celiac) and Biotrab (HACCP consulting company). This certification ensures that the restaurant has implemented a HACCP system adapted to the specification of the preparation of gluten-free meals including staff training, product traceability and qualification of ingredients and suppliers. Inspira's restaurant is the only certificated one in Lisbon.